



SOLANO COUNTY QUALITY ASSURANCE

QA INFORMATION NOTICE 24-08

AUGUST 1, 2024

PURPOSE: To inform our Solano County staff, contractors and general community of changes in programs, policies, or procedures at the local, State and Federal levels.

QA Information Notices (INs) are sent out monthly and posted on our [website](#).

GENERAL UPDATES

24-08 (A) CalAIM – CALIFORNIA ADVANCING & INNOVATING MEDI-CAL (COUNTY & CONTRACTOR)

24-08 (A.1) QA Office Hours: QA Office Hours in August will be Wednesday, August 14, from 9:00-9:30 AM. Please join us and submit questions ahead of time using this [Survey Monkey link](#) that is also in the Outlook invitation or bring your questions to the meeting.

24-08 (B) SOLANO COUNTY AUDITS FY 24-25 (COUNTY & CONTRACTOR)

Solano County QA will begin to conduct audits of Contractor and County programs in the Fall of 2024. Programs will be audited every other year unless there are significant issues identified, in which case the audit would occur annually. These audits will focus on complete intake documentation, meeting of CalAIM requirements, and detection of fraud, waste, and abuse. An updated *Utilization Review Handbook* will be issued to reflect the updates to this audit year's process.

24-08 (C) BH-CONNECT STATEWIDE INCENTIVE PROGRAM (COUNTY & CONTRACTOR)

As discussed in DHCS [BHIN 24-019](#), the Behavioral Health Community-Based Organized Networks of Equitable Care and Treatment (BH-CONNECT) statewide incentive program is a large scale initiative to provide incentives to County BHPs to improve specific aspects of the community BH infrastructure.

Counties who opt in must first complete a county readiness assessment via the National Committee for Quality Assurance (NCQA) prior to being eligible to participate. Once completed, counties will be required to meet uniquely tailored benchmarks to ensure the health plan quality and infrastructure are meeting national standards. There is up to \$1.079 billion in incentive funds available for counties who successfully meet requirements.

Solano County has opted in to this initiative and is in the process of completing the county readiness assessment prior to the DHCS deadline of September 30, 2024. Once approved and beginning in 2025, Solano will then work with DHCS in terms of adding to and/or building new specific programs required for the initiative (e.g. ACT model, supported employment, etc.).

AVATAR UPDATES – NO AVATAR UPDATES THIS MONTH

We look forward to continuing to partner on implementing this and future state and federally mandated initiatives that help to inform and protect the rights of those we serve.

Approved by Rob George, LCSW
MH Services Manager, Sr., Quality Assurance, Access/Managed Care, Avatar Planning

CONTACT QA: QUALITYASSURANCE@SOLANOCOUNTY.COM

PHONE: (707) 784-8323 FAX: (707) 427-2774