

REMINDER:
Bring a side dish or dessert for the potluck!

**Solano County IHSS Public Authority
Advisory Committee Agenda
Monday June 11, 2012**

**11am – 12:30pm Training; 2:00 – 4:00pm Board Meeting
2101 Courage Drive, Fairfield, Multipurpose Room**

In compliance with the Americans with Disabilities Act (ADA) of 1990, the County will provide accommodations for persons with disabilities, who attend public meetings. If you have the need for an accommodation, such as interpreters or materials in an alternative format, please contact Teri Ruggiero at (707)784-8803.

If you wish to address any item on the Agenda, please submit a Speaker Card to staff before the Committee considers a specific item. Cards are available at the front door or from staff. Comments will be limited to three (3) minutes.

If you wish to speak on an issue not included on the Agenda, please see Item #2.

<u>ITEM/DESCRIPTION</u>	<u>PRESENTER</u>	<u>TIME**</u>
1 Open Meeting/Welcome	Donna Brown	11:00am
2 Distribute Updated Handbook	Teri Ruggiero	11:05am
3 AB1234 Ethics & Brown Act Review	Lauren Rolfe	11:15am
4 BREAK for Potluck Lunch	All	12:30pm
5 Reconvene	Donna Brown	2:00pm
6 Public Comment:	Public	2:05
<i>This is an opportunity for the Public to address the Committee on a matter not listed on the Agenda, but the comments must be within the subject matter jurisdiction of the Committee. Please submit a speaker card before the first speaker is called. Comments will be limited to 3 minutes.</i>		
7 Action Items	Donna Brown	2:10
A – Review and Approval of Agenda B – Approval of Minutes from March 2012		
8 PA Administrator Report	Teri Ruggiero	2:15
A – Administrator Report (memo & Statistical report) B – Upcoming Discussions with Yolo County		
9 SEIU-ULTCW Union Report	TBD	2:30

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Monday June 11, 2012
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2101 Courage Drive, Fairfield, Multipurpose Room**

10 Advisory Committee Member Reports 2:45

- A – Spring Outreach Event **Kathy Mitsopoulos**
- B – Solano Transportation Committee/CICA **Shirley Stacy**
- C – Independent Living Resources **Susan Rotchy**
- D – Senior Coalition, Area Agency on Aging **Tracee Stacy, Teri Ruggiero**

11 Discussion Items (potential action items) ALL 3:00

- A – Advisory Committee 2012/2013 Budget (memo)
- B – Update on Duals Demonstration Project (memo)
- C – Governor’s Budget Proposals - May Revise Update (email)
- D – 5/30 Visit with Linda Seifert regarding Advisory Committee meetings

12 Added Agenda Items & Member Comments 3:45

13 ADJOURN 4:00

**** = times are approximate**

Future meeting dates and location:

<u>Date & Time</u>	<u>Event</u>	<u>Location</u>
Monday, August 20, 2012 2:00pm-4:00pm	Board Meeting	2101 Courage Drive, Fairfield Multipurpose Room
Monday, October 15, 2012 2:00pm-4:00pm	Board Meeting	2101 Courage Drive, Fairfield Multipurpose Room
Monday, December 10, 2012 11:00am-4:00pm	Strategic Planning & Holiday Potluck/Gift Exchange	2102 Courage Drive, Fairfield Multipurpose Room

Solano County IHSS Public Authority Advisory Committee
MINUTES
Board Meeting
Monday March 19, 2012, 2:00pm to 4:00pm
2101 Courage Dr Fairfield CA Multipurpose Rm.

Members Present: D. Brown, K. Mitsopoulos, N. Fernandez,
J. Metzler, S. Stacy, T. Stacy, Susan

Public Present: Sandi Hilton (New Member Elect), Union

Staff present: Teri Ruggiero, Teri Tomei-Klamen,
Michael Silas

Item/Description

1 Welcome/Introductions of Guests – Donna Brown

The meeting convened at 2:05 pm

2 Public Comment

No public comments.

3 Action Item- Review and Approval of the Agenda

The agenda was reviewed and amended to remove C. Paschal due to no show for meetings, committee to meet 6-8 times a year in 3c, T. Stacy made a motion, seconded by N. Fernandez to approve the agenda as amended. Motion carried.

4 Action Items –

- A. Approval of Agenda: Nieves moved to approve and Teri K. 2nd, motion passed
- B. Approval of Minutes of 1/9/2012: Nieves moved to approve and Susan 2nd, motion passed
- C. Application of Sandi Hilton for Membership: Donna reported that her and Kathy interviewed Sandi and recommended we accept his application for membership to the Advisory Committee; Tracee moved to approve and Nieves 2nd.

5 PA Administrator Report:

Teri reported that since medical certification went into effect, they are seeing a drop in paid IHSS hours. This puts the PA at risk. This is a state wide trend. They are seeing the same drop in applications. Client #s are staying the same. The registry is flat. Out of 100 interviews they were only able to

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add 30 new providers to the list due to no shows and not passing reference checks. The registry is open. The match rate has dropped from 70% to 50%. Teri did a quality control check on volume and the numbers are accurate. There are over 500 caregivers on the wait list for health benefits. This is a two year wait. Negotiations are still ongoing. If someone works less than 80 hours a month they are eligible for low income health plan. The last printed newsletter went out. The County has a policy to use Office Depot to print. They are working on the website, recruitment, reference checks, etc. Invites to the Spring Conference went out to registry. They are down 5% in budget but think they will keep the team they have now. The Dept could be getting its own Live Scan machine. On 3/8 there were 80 people present for the recruitment with only 17 signing up.

6 IHSS Report:

Teri K. updated on REVA success. The process is faster and they are processing many people.

7 SEIU-ULTCW Union Report

The Union Rep (Karen) reported that they are 100% committed to consumer choice in reference to managed care. Concerned about how the Union finds out about new processed caregivers from County. In Oakland there is an orientation three times per month. They would like to do the same in Solano County. They want to put plexi glass over the Union board at the County to protect info. Nieves let her know she never met anyone from the union as a caregiver. There are Union meetings every 3rd Tuesday at 5:30 PM at 2300 Boynton Ave and they are potlucks.

8 Advisory Committee Member Reports:

- A. Spring Outreach Event: Planning is going well. Speakers are taken care of. Mary's will cater. Teri provided a donation letter.
- B. Solano Transportation Committee/CICA: Not much to report on CICA and will report next time on transportation.
- C. Independent Living Resources: Moved offices to 470 Chadbourne Rd.

9 Discussion Items:

- A. PA Website: Actively finalizing it as it will become the main means of communication.
- B. Issues/Opportunities for Advocacy: A Memo went out to the Board

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with all the info to understand whats what.

- C. May teleconference after Governor's May Budget Revise: No action
- D. Discuss Meeting Monthly: Will be put on a future agenda item.

10 Adjourn: 4:15 PM

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Fax: (707)435-2388



PUBLIC AUTHORITY STAFF
Teri Ruggiero, Administrator
Nancy Cheung, Social Worker III
Michael Silas, Office Assistant II
Gina Chen, Accounting Clerk II

June 11, 2012

TO: Solano County IHSS Public Authority Advisory Committee Members
FROM: Teri Ruggiero, Public Authority Administrator
SUBJECT: Administrator Report

Registry Services Provided

Please find attached to this memo the statistical report regarding Registry services being provided. Highlights include:

- IHSS paid hours remains flat, along with the number of clients receiving IHSS.
- We have added 35 new caregivers to the Registry. Recruitment sessions continue.
- As of April 2012, we have received 255 requests for caregivers, and we successfully matched 129, a 51% success rate.
- PA Staff continue to provide support to caregivers and consumers, with over 10,000 requests received as of April 2012.
- 66 persons attended Spring Conference in April 2012.

Employer of Record Functions

- Contract Negotiations with SEIU-ULTCW still on hold
- Symetra gave notice on May 7, 2012 that they were changing their health plan coverage. We met with Union on June 1, 2012 to discuss these changes that go into effect July 1, 2012. Notices will go out to enrollees once agreement is reached.
- 555 caregivers are receiving health benefits, 527 are on the waiting list. We receive about 65 phone calls per month from concerned caregivers.

Other

- PA budget in third quarter is on target, 2012/2013 budget has been submitted to the Board of Supervisors to be approved in June budget workshops. LiveScan equipment was part of the budget request.
- Focus of CAPA meetings has been on Coordinated Care Initiative, Governor's May Revise

FY 2011-2012 IHSS Public Authority and IHSS Program Statistics for IHSS Advisory Committee

Statistics from the IHSS Program (Older and Disabled Adult and Services Division of the Health & Social Services Department)

IHSS Hours	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Total FY
Paid Hours	291,434	294,706	302,865	289,639	287,440	303,019	292,547	287,503	306,907	299,914			2,955,975
Average # of paid hours	104.7	107.6	106.6	105.6	106	104.7	106.6	101	107.1	105.4			
# of providers	2783	2739	2841	2741	2711	2,894	2742	2846	2864	2844			
# of Clients	2842	2849	2869	2873	2879	2,853	2872	2894	2899	2917			

Statistics from the IHSS Public Authority

IHSS PA Registry	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Total FY
Providers on Registry (Active, IP req., wrking)	213	208	212	215	218	217	212	214	202	219			213
Consumers Requests for Providers	10	25	39	27	14	25	27	25	32	31			255
Matches Made	5	15	11	21	11	9	14	13	17	13			129
Lists Sent	11	26	45	29	16	25	30	30	33	38			283
Attended Registry Recruitment/Special Orientation*	68	0	64	22*	0	0	0	0	66	0			198
Registry Interviews Held	8	17	22	10	13	0	0	8	0	4			82
New Providers Added to Registry	3	5	2	0	10	1	2	3	3	6			35
Other PA Services	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Total FY
Advocacy	8	24	27	33	32	30	34	29	35	35			287
Case Consultations w/IHSS	12	30	45	38	65	32	24	27	36	41			350
Complaint Investigations	3	0	0	0	0	0	0	0	0	0			3
Dealing W/ Difficult People	9	19	23	26	34	18	31	28	32	45			265
Health Plan Issue	74	128	42	64	57	46	65	45	56	46			623
Home Visit	0	0	0	0	0	0	0	0	0	0			-
Information	508	574	448	634	526	410	501	297	271	327			4,496
Interview Assistance	18	65	37	55	70	34	63	54	43	62			501
Mailing	334	304	375	300	275	200	227	218	402	4177			6,812
Problem Solving	226	322	341	253	244	154	308	160	200	173			2,381
Provider/Consumer Mediation	16	45	57	47	73	44	52	48	48	56			486
Referral & Assistance	82	169	78	117	98	113	101	79	93	111			1,041
Provider Enrollment Assistance	109	98	25	75	37	29	47	25	28	43			516
Fingerprint Processed	61	75	70	107	111	15	21	27	20	2			509
Emergency Services	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Total FY
Emergency Matches	0	0	0	0	1	0	0	0	0	0			1
Short Term Respite	0	0	0	3	0	0	0	0	0	0			3
IHSS PA Benefits	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Average
Enrolled Health Plan	565	560	558	551	543	535	523	531	543	555			
On Health Plan Wait List	511	501	496	496	487	495	502	523	521	527			
IHSS PA Training (Person Hours)	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Total FY
Consumer Interviewing/Assistance													-
Provider/Consumer Conference									66				-
Registry Orientation/Provider Resources & Support			30										96
Alcohol and Substance Abuse													-
CPR/First Aid													-
Disaster Awareness													-
Fall Prevention													-
Medications & Seniors / Medicare													-
Understanding memory & aging													-
Stroke Awareness													-
Total Training Hours													96
Match Time	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Total FY
Length of Match (in days)	378	380.7	385	384	385.3	387.3	388	389.7	389.2	388.9			
Average Time to Match (in days)	22.8	27.2	26.6	14.1	17.2	12.4	20.2	21.1	18.1	14.2			



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 Gina Chen, Accounting Clerk II

June 11, 2012

TO: Solano County IHSS Public Authority Advisory Committee Members
FROM: Teri Ruggiero, Public Authority Administrator
SUBJECT: 2012/2013 Budget Requests

Dear Advisory Committee Members:

In the 2011/2012 Budget Act, IHSS Advisory Committees were no longer mandated by the State. This meant the State no longer had an obligation to fund Advisory Committee activities. However, CAPA was successful in getting the State to approve \$3,000 per Advisory Committee from the State General Fund, to be matched by Federal funds. This allows each Advisory Committee a total budget of \$6,000, payable through the Public Authority Budget.

In Fiscal year 11/12, our County Board of Supervisors approved that the \$6,000 allocation be spent on stipends. The Health and Social Services department agreed to pay for any costs above that \$6,000 for Fiscal Year 2011/2012.

For Fiscal Year 12/13, we have submitted budget requests to the Board of Supervisors through the Public Authority budget as follows:

Items	11/12 Approved	11/12 Actual as of 3rd quarter	12/13 Request
Meeting Stipends	\$6,000.00	\$3,900.00	\$6,600.00
Training & Travel*	\$1,200.00	\$0.00	\$1,250.00
Newsletter Printing*	Cost only	\$601.30	0
Spring Conf Meal/Supplies*	\$1,500.00	\$794.00	\$500.00
Total:	\$8,700.00	\$5,295.30	\$8,350.00

* = this item is shared by PA staff and advisory committee

PENDING ISSUES AND POLICY CONSIDERATIONS

Several proposals have been made in the Governor’s Budget and in the Assembly for reducing IHSS expenditures in FY2012/13. In the event that any of these proposals reduce the number of paid provider hours, the amount of General Fund share of funding required for IHSS care provider health benefits will also be reduced.

DETAIL BY REVENUE CATEGORY AND APPROPRIATION CATEGORY	2010/11 ACTUALS	2011/12 ADOPTED BUDGET	2012/13 RECOMMENDED	FROM ADOPTED TO RECOMMENDED	PERCENT CHANGE
REVENUES					
Intergovernmental Rev State	729,507	871,595	833,377	(38,218)	(4%)
Intergovernmental Rev Federal	1,493,755	1,318,928	1,278,482	(40,446)	(3%)
General Fund Contribution	440,350	562,930	553,541	(9,389)	(2%)
TOTAL REVENUES	2,663,612	2,753,453	2,665,400	(88,053)	(3%)
APPROPRIATIONS					
Other Charges	2,159,820	2,200,041	2,124,457	(75,584)	(3%)
Other Financing Uses	503,792	553,412	540,943	(12,469)	(2%)
TOTAL APPROPRIATIONS	2,663,611	2,753,453	2,665,400	(88,053)	(3%)

SUMMARY OF SIGNIFICANT ADJUSTMENTS

The FY2012/13 recommended budget reflects a continuation of the 3.6% across-the-board reduction in service hours. The Division anticipates a \$40,446 decrease in Federal Health Related (Title XIX) revenue, a \$38,218 decrease in State revenue, and a \$9,389 decrease in County General Fund contribution.

A \$75,584 decrease in Other Charges is net result of \$71,999 decrease in health benefits for IHSS providers due to a 3.6% across-the-board reduction in service hours.

DEPARTMENTAL PURPOSE

On March 5, 2002, the Solano County Board of Supervisors established a Public Authority (PA) to act as the employer of record for In-Home Supportive Services (IHSS) providers. Health and Social Services (H&SS) through an MOU provides the administration for the In-Home Supportive Services Public Authority (PA). The sole purpose of this budget unit is to budget for staff positions and other operating costs for administrative support.

FUNCTION AND RESPONSIBILITIES

H&SS' staff and operating expenditures incurred in its administration of the IHSS PA's responsibilities are tracked in this budget. IHSS PA responsibilities include: operating a Provider Registry to match screened caregivers with IHSS recipients who need care; providing training for IHSS providers and consumers; administering the IHSS provider health plan benefits, providing support to the IHSS PA Advisory Committee; and performing any other functions as may be necessary for the operation of the PA.

SIGNIFICANT CHALLENGES AND ACCOMPLISHMENTS

H&SS in its role as staff support for the PA, provided services to the community in various areas. Accomplishments include:

- Maintained an average of 213 available caregivers on the Registry to match with IHSS recipients. Given the average population of 2,843 IHSS consumers, this average is below the commonly established 10% goal. The reason this variance occurred is because the Registry was closed for a period of time in FY2010/11 due to laws implemented by the State to not restrict caregivers based on felonies committed. The PA was able to re-start recruitment in February 2011 when the laws were changed and has received over 250 interest forms. Of these 250, the PA has interviewed over 100 individuals, of which, only 25 have been added to the Registry. This is due to applicants' failure to pass the interview and/or reference check phase of the recruitment process.
- Had a 51% success rate in matching available providers with IHSS consumers within 20 days, despite having less staff to provide services. The reduction in staff has resulted in an increased time to match by 5 days, and in the inability to provide enhanced services to difficult-to-serve or limited-English speaking consumers.
- Provided over 5,500 IHSS consumers and caregivers' access to training and information through the launching of a website, distribution of a newsletter, and annual outreach conference. Providing actual training has been an ongoing challenge, given the diminishing resources of both governmental and non-governmental entities. The PA was able to partner with community-based organizations, however, and presented 15 hours of training on caregiver resources.

WORKLOAD INDICATORS

During the period of January 2011 through December 2011, H&SS' staff supporting the Public Authority received and processed 300 referrals from the Older and Disabled Services program, resulting in 149 successful matches between providers and consumers. During the same time period, staff: (1) assisted in the transition of provider enrollment activities to the IHSS program by providing orientation and fingerprint processing for over 1,000 individuals, (2) received and processed health benefits paperwork for an average of 600 IHSS providers per month, and (3) maintained a waiting list of over 530 IHSS providers.

DEPARTMENTAL BUDGET SUMMARY

The Recommended Budget of \$549,043 represents decreases of \$4,369, or 1%, in both Revenues and Appropriations when compared to FY2011/12 Adopted Budget.

The primary funding source for the Division is an operating transfer-in of \$540,943 from the IHSS Public Authority budget (Fund 152, BU 1520).

SUMMARY OF POSITION CHANGES

No changes in positions allocations.

PENDING ISSUES AND POLICY CONSIDERATIONS

Several proposals have been made in the Governor's Budget and by the Assembly for reducing IHSS expenditures in FY2012/13. In the event that any of these proposals reduce the number of paid provider hours, that reduction may reduce the

7690 – Fund 902-IHSS-Public Authority Admin.
Patrick Duterte, Director of Health & Social Services
Health

Summary of Other Administered Budgets

amount of funding for H&SS' staff and operating costs for administration of IHSS PA activities. However, State funding for administration of IHSS Pas statewide is now based on an allocation as opposed to a rate per paid provider hour, and reductions for administration will be less impacted by reductions to service hours.

DETAIL BY REVENUE CATEGORY AND APPROPRIATION CATEGORY	2010/11 ACTUALS	2011/12 ADOPTED BUDGET	2012/13 RECOMMENDED	FROM ADOPTED TO RECOMMENDED	PERCENT CHANGE
REVENUES					
Charges For Services	0	0	8,100	8,100	0%
Other Financing Sources	503,268	553,412	540,943	(12,469)	(2%)
TOTAL REVENUES	503,268	553,412	549,043	(4,369)	(1%)
APPROPRIATIONS					
Salaries and Employee Benefits	369,911	397,823	385,781	(12,042)	(3%)
Services and Supplies	77,819	81,601	96,186	14,585	18%
Other Charges	57,353	36,779	19,394	(17,385)	(47%)
Other Financing Uses	19,964	21,385	19,299	(2,086)	(10%)
Intra-Fund Transfers	(21,778)	15,824	28,383	12,559	79%
TOTAL APPROPRIATIONS	503,268	553,412	549,043	(4,369)	(1%)

SUMMARY OF SIGNIFICANT ADJUSTMENTS

Reductions in the FY2012/13 Recommended Budget Appropriations have resulted from reductions in Countywide Administrative Overhead charges and the elimination of the mail service delivery of the IHSS Quarterly Newsletter. Communication with various IHSS stakeholders, including the IHSS Newsletter, will be done through email and the County's IHSS website.

The FY2012/13 Budget also includes a projected \$8,100 in fees to be generated for processing caregiver fingerprints and permits, a new service to be offered by the Solano County IHSS Public Authority.

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June 11, 2012

TO: Solano County IHSS Public Authority Advisory Committee Members

FROM: Teri Ruggiero, Public Authority Administrator

SUBJECT: Update on Duals Demonstration Project

Lately we've been hearing a lot about that transitioning of IHSS and other Long Term Services to managed care. This initiative was previously called the Duals Demonstration Project, and now it is being called the Coordinated Care Initiative or CCI for short. The project is slated to begin next year in 4 counties (Los Angeles, San Mateo, San Diego, and Orange). You can read the entire 89-page document about this project at:

http://www.dhcs.ca.gov/provgovpart/Documents/Duals/Proposal_Documents/DemoProposal053112Large.pdf

Here are some points I created to help understand CCI.

- Under CCI, IHSS consumers who receive both Medicare and Medi-Cal will go into the project (unless they opt out). The project starts with 4 counties in June 2013, and may be expanded to 8. Solano County is not one of the 8. Solano County will not be implemented until 2014 or 2015 if the project succeeds.
- Under CCI, IHSS consumers will continue to be determined eligible for Medi-Cal by the County, and they will continue to be assessed by County Social Workers for their IHSS hours.
- Under CCI, once IHSS hours are approved by the County, the IHSS case is transferred to the contracted health plan, who then assumes responsibility for the provision and payment of IHSS and other long-term care services. The project believes this model will allow health plans to offer enhanced services to consumers.

- Under CCI, the health plans will initially contract with Public Authorities for Registry services, provider training, provider enrollment (if the County has transferred it), and assistance to consumers regarding their employer responsibilities. It is possible that these activities, along with employer of record responsibilities, be transferred to the State sometime in the future.

Please do not hesitate to contact me if you have any questions about this update. My contact information is listed at the top of page 1.

Ruggiero, Teri L.

From: Ruggiero, Teri L.
Sent: Tuesday, May 15, 2012 2:56 PM
To: Donna Brown (Alwayslookingup64@gmail.com); Fran Smith; Kathy Mitsopoulos (pkmitso@att.net); Michael Baublitz; Ruggiero, Teri L.; Sarah Birdwell; Susan Rotchy; John Metzler; Kurt Wellner (mrjkw2000@att.net); Nieves Fernandez; Shirley Stacy (sasladybug910@yahoo.com); Susan Rotchy (susanrotchy@yahoo.com); Tracee Stacy (primetimeseniors@yahoo.com)
Cc: Chen, Zhihua (Gina); Cheung, Nancy; Silas, Michael.
Subject: Impacts of Governor's Budget May Revise to IHSS
Importance: High

All:

I am sending out this email as a courtesy to inform you of the potential impacts of Governor Brown's May revise to the 2012/2013 budget. If you have questions, you may call me directly, or respond to me directly via e-mail. **Do not reply to all** because per the Brown Act, that action could be considered a serial meeting. This item will be a topic of discussion on the June 11th Advisory Committee meeting. Again, I highly encourage everyone to "friend" the IHSS Coalition on Facebook because they are giving daily updates about the budget and provide ways for advocacy.

There are three significant impacts to IHSS in the May revise:

1. **Across the board IHSS service cuts** - The 3.6% cut sunsets June 30, 2012. The Governor proposes to replace that cut with a 7% across the board cut effective August 1, 2012. This cut would be implemented exactly the same way they implemented the 3.6% - no appeals.
2. **Domestic and related services** - The Governor still plans to implement the cut to domestic and related services to IHSS consumers who live with someone else. This cut will impact over 275,000 IHSS consumers statewide. Domestic and related services includes: sweeping, vacuuming, and mopping floors; cleaning counters and sinks; cleaning the bathroom; taking out garbage; dusting; changing bed linens; cleaning the kitchen; changing lightbulbs; and other related cleaning services. So, under this plan, if you are an IHSS consumer living with a roommate or family member, it will be expected that these items will be done by your housemate and not a paid caregiver.
3. **Coordinated Care Initiative** -- the Governor is proposing that an additional 4 counties be added to the managed care pilot. In this pilot project, IHSS consumers who receive both Medi-Cal and Medicare will be transferred to a healthcare provider to receive their IHSS case management services. The only service that remains at the County is the initial assessment. Additionally, as each county moves into the pilot, some of the Public Authority duties will be transferred to the State.

Thanks,

Teri Ruggiero, MPA

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