

# **JUSTICE CENTER DETENTION FACILITY VISITING**

As of November 19, 2014, the Solano County Sheriff's Office will be changing its visitation program. The new visitation program, implemented by the Detention Facility, will be provided courtesy of iWebVisit.com.

This new technology "[Remote Video Visitation](#)" will offer increased remote visiting hours and visiting frequency with the convenience of seven-day availability. The [Solano County Sheriff's Office](#) is proud to offer this service and is dedicated to helping connect loved ones from around the world to those entrusted in our custody.

## **ON-SITE VISITATION RULES**

All visitors must be registered with iWebVisit.com in order to be scheduled for an On-Site visit; there are two ways in which you can register:

1. You may go to the Visitation Lobby and provide a valid Government issued picture ID, showing a current photograph and date of birth along with, but not required, a valid e-mail address if you have one. You will then be registered into the iWebVisit.com System
2. You may also go directly to <http://www.iwebvisit.com> and create an account online in advance to save time.

Once you are registered, you will receive an e-mail (if one was provided at the time of registration) welcoming you to the iWebVisit.com [Remote Visitation System](#). At this time you will be provided with further instructions and information about the benefits of remotely visiting your loved ones.

### **The Visitation Rules and Guidelines for an On-Site Visit are subject to the following policies and procedures:**

1. All visitors must present **VALID** government issued picture identification, such as a DMV issued California Driver's License, California ID Card, Military ID or Passport with valid exit stamp.
2. All visitors must be at least 18 years of age unless accompanied by a parent (showing proof by means of an original Birth Certificate), a legal guardian (court order is required) or emancipated by the court (emancipated order required). There are NO EXCEPTIONS.
3. A parent or legal guardian may bring no more than two children and one infant with them to a visit. Children cannot be left unattended in the lobby.
4. Visitors without shoes or shirts, wearing swimsuits or swimsuit tops, shorts cut higher than 3" above the knee, skirts cut higher than 3" above the knee, halter tops, tube tops, or thin strapped blouses, "see through" blouses or any garment that reveals excessive flesh, such as the breast or stomach, will be unsuitable for visiting.
5. Additionally, any visitor wearing gang related clothing or clothing with nudity, drugs, violence or illegal activity will not be admitted.

**\*\*\*CELL PHONES ARE STRICTLY PROHIBITED\*\*\***

**FAILURE TO COMPLY WITH THESE RULES MAY RESULT IN YOUR VISIT BEING DENIED**

Engaging in illegal or illicit (to include disrobing and /or sexual behavior) will result in the visit being terminated. This visitor will be blocked from any further visits to any inmate confined in the Solano County Justice Center Detention Facility with the visitor being subject to criminal prosecution. The inmate may also be charged with violation of the visiting rules and may have their visiting privileges suspended.

**On-Site Visitation is currently available 7 days a week**  
Visiting availability is based on housing unit location and status.

Please refer to the housing unit schedule below to ensure that you arrive on the correct day to visit or your visit will be denied.

- Inmates are allowed **TWO (2) 30 Minute On-Site Social Visits per Week**
- The visiting week starts on **SUNDAY**
- There is **NO onsite visiting on Wednesday and Thursday Evenings at JCDF**
- Visitors must check in **at least 15 minutes in advance, 30 minutes recommended**

Visiting Times for Housing Units 2ABCD, 2EF, 2GHI, 2JKL, 2MN, 2Z are as follows:

**Mon, Tues, Fri, Sat: 7:30am-2:00pm, 3:45pm-5:45pm, 6:45pm-10:15pm**

**Wed, Thurs, Sun: 7:30am-2:00pm**

Visiting Times for Housing Units 4ABC, 4DEF, 4GHI, 4Z are as follows:

**Tues, Sat, Sun: 7:30am-2:00pm, 3:45pm-5:45pm, 6:45pm-10:15pm**

**Mon, Wed, Thurs, Fri: 7:30am-2:00pm**

Visiting Times for Housing Units 4JKL are as follows:

**Mon, Fri, Sun: 7:30am-2:00pm, 3:45pm-5:45pm, 6:45pm-10:15pm**

**Tues, Wed, Thurs, Sat: 7:30am-2:00pm**

Each **30-minute** visit can be split up between a **total of three (3) visitors** per terminal. Infants and toddlers under age 5 may sit in an adult's lap. Anyone under the age 18 must be with an adult at all times.

The length and frequency restrictions set forth for the On-Site Visitation Program are meant to apply to visits conducted at the Detention Facility only. Remote video visitation (with the technology capable of bringing multiple loved ones together living continents apart) is offered on additional days of the week and is bound by acceptance and compliance of the "Terms of Use Policy" maintained on the website.

Policies concerning the iWebVisit.com system are evolving and changes affecting the implementation of the service may be modified if needed, without prior written notice.

## **OFF-SITE / REMOTE VISITING**

[iWebVisit.com](http://iWebVisit.com) offers up close and personal Video Visits that will help you save time, travel, and money. It offers you, family and friends virtually unobstructed access to each other using computing technology for [inmate visitation](#).

**ALL SOCIAL VISITS MUST BE SCHEDULED AT LEAST ONE DAY IN ADVANCE\***  
**SAME-DAY REMOTE VISITS FOR SOCIAL VISITORS ARE STRICTLY PROHIBITED**

**In order to conduct a remote visit you will need:**

- Access to a computer (Laptop or PC) with a web-cam, microphone and high-speed internet OR a Smartphone (Android Based), Tablet (Android based)
    - iPhones and iPads are not currently supported
  - Create an account at [www.iWebVisit.com](http://www.iWebVisit.com)
  - Schedule the time and day you wish to visit (based on housing assignment, facility rules, etc.)
  - Pay for your visit(s) with any credit/debit or registered pre-paid card
1. Inmates are allowed **2** Remote Social Visits per Day.
  2. The cost is **\$9.00** per **30 minute interval** for standard/social visitors and **\$25.00** per **30 minute interval** for qualified professionals.
  3. Visiting may be canceled at the discretion of the Facility at any time. A credit voucher may be issued for unforeseen circumstances that result in the cancelation of a remote visit which includes technical difficulties.
  4. Once a visit has started and is canceled or terminated by the Facility for failure to comply with visiting rules a credit voucher **will not be issued.**
  5. Remote visits are **non-refundable.**

**ALL NON-PROFESSIONAL VISITS ARE SUBJECT TO MONITORING AND RECORDING**

### **Daily Professional Remote Visiting Hours**

**7:30am-2:00pm**

**3:45pm-5:45pm**

**6:45pm-10:15pm**

**\*QUALIFIED PROFESSIONALS HAVE THE ABILITY TO SCHEDULE  
A REMOTE VISIT WITH 1 HOUR NOTICE**

**Social Remote Visitation is based on housing assignment *and* availability**

**Please refer to the housing unit schedule below**

**Social Remote Visiting Hours**

**Remote Visiting Times for Housing Units 2ABCD, 2EF, 2 JKL, 2M are as follows:**

**Wed, Thurs, Sun: 3:45pm-5:45pm, 6:45pm-10:15pm**

**Remote Visiting Times for Housing Units 2GHI, 2N are as follows:**

**Daily: 7:30am-2:00pm, 3:45pm-5:45pm, 6:45pm-10:15pm**

**Remote Visiting Times for Housing Units 4ABC, 4DEF, 4GHI are as follows:**

**Mon, Wed, Thurs, Fri: 3:45pm-5:45pm, 6:45pm-10:15pm**

**Remote Visiting Times for Housing Units 4JKL are as follows:**

**Daily: 7:30am-2:00pm, 3:45pm-5:45pm, 6:45pm-10:15pm**

**Engaging in illegal or illicit (to include disrobing and /or sexual behavior) will result in the visit being terminated. This visitor will be blocked from any further visits to any inmate confined in the Solano County Justice Center Detention Facility and is subject to criminal charges. The inmate may also be charged with violation of the visiting rules and their visiting privileges suspended.**